

Interactive Session C

4. Digital, Remote and Safe Support for Homeless People

Presented by
iSocial, Spain

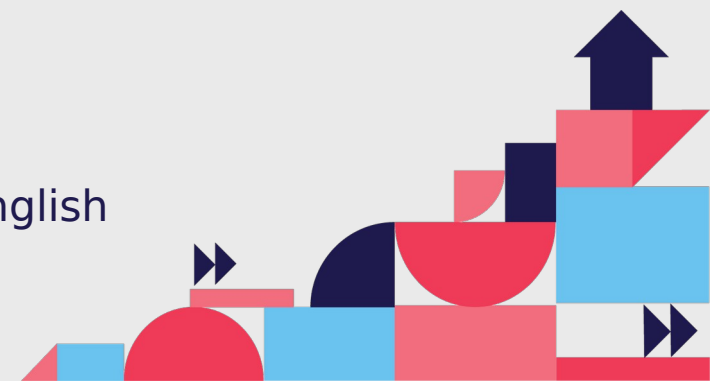
Innovation in social care
iSocial
Foundation

09:30 – 10:30

Room LIVE 1



Session in English



Interactive sessions, 15 June, 9:30-10:30

Digital, Remote and Safe Support for Homeless People

Homeless People

The challenge -> Lost documentation is a frequent problem

- Generates more exclusion, prolongs life on the streets and can exacerbate mental health problems.
- Generates an additional bureaucratic burden for social professionals, which can amount to 1/3 of the intervention time

The opportunity -> 80% of them have a smartphone

- Often without data, or without a card
- Many devices are old or low-end
- With frequent device changes due to theft, loss, etc.

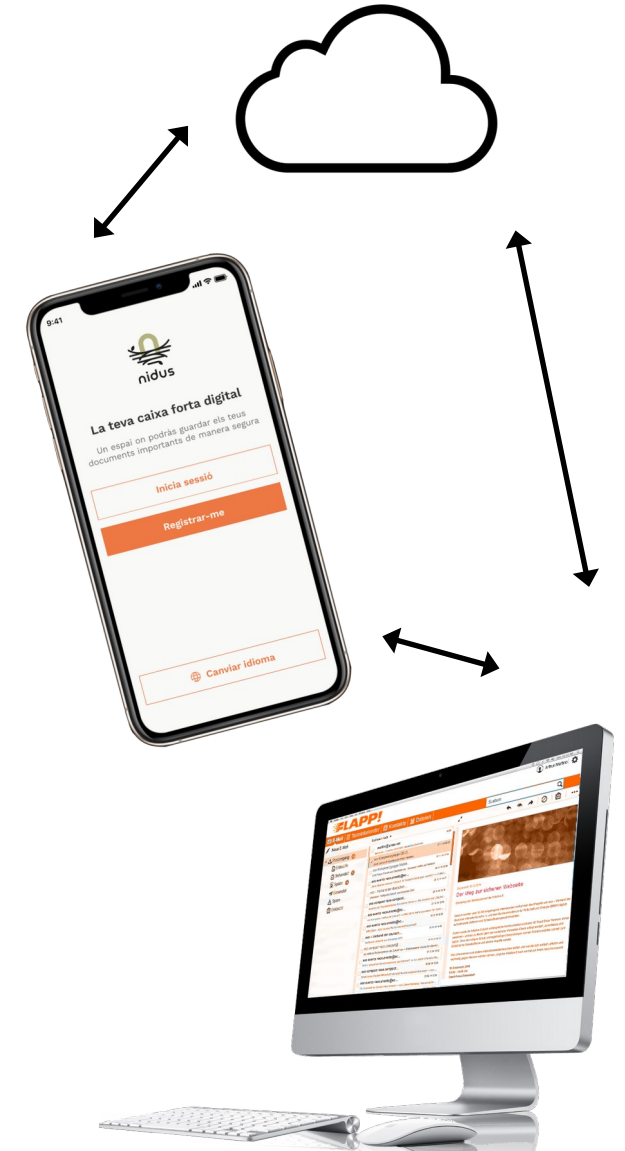




Nidus

Secure cloud storage system

- Viewing documents without the need for a network connection
- Accessible from a mobile and from a computer, synchronized in the cloud
- Documents can be shared with related professionals or third parties via QR or email
- It is indicated whether the document has been validated by a professional
- Associated information can be added to generate automatic alerts (expired documents, appointments related to documents...).
- Placing the homeless person at the centre: restricted access space and exclusive property of the user

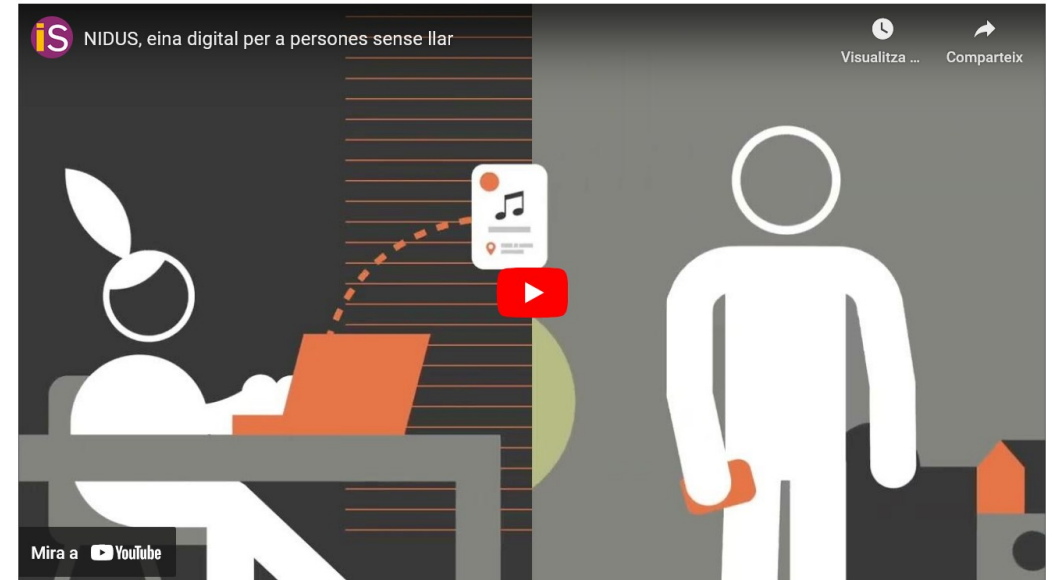




Nidus

Other functionalities

- **Chat** -> Instant messaging with linked professionals
- **Reminders** -> automatic or manual, linked to the calendar
- **Contacts** -> Contacts of the professionals and services where the user is linked to
- **Map** -> services and resources sorted by category and activity
- **Alarm** -> Geolocated alarm button for critical situations
- **Notifications** -> system from local social services and NGOs







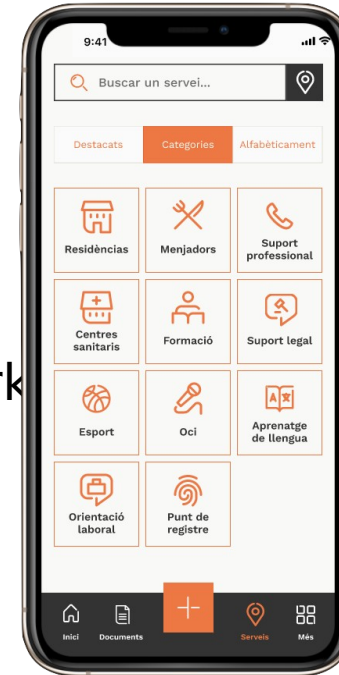
Nidus

Characteristics

- Unlinked to any telephone number
- Documents consultable without access to the network
- Accessible from mobile or computer
- Security of documents in case of loss or theft

Partners

- **Collaborators:** City councils of Barcelona, Girona, El Prat de Llobregat and Vilanova i la Geltrú; non profit organisations ABD, ATRA, Support-Girona and Pere Calver Group
- **Funders:** Catalan Government, La Caixa Foundation



Thank you!

Toni Codina, Iolanda Domingo

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