Thematic Panel Discussion

Digital Innovation Supporting the Workforce

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European Social Services Conference

Grief and Bereavement
An Indispensable Tool for the Social Care Sector Professional

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Northern Ireland
Social Care Council

Northern Ireland Social Care Council: Who Are We?

Context and Background: COVID-19
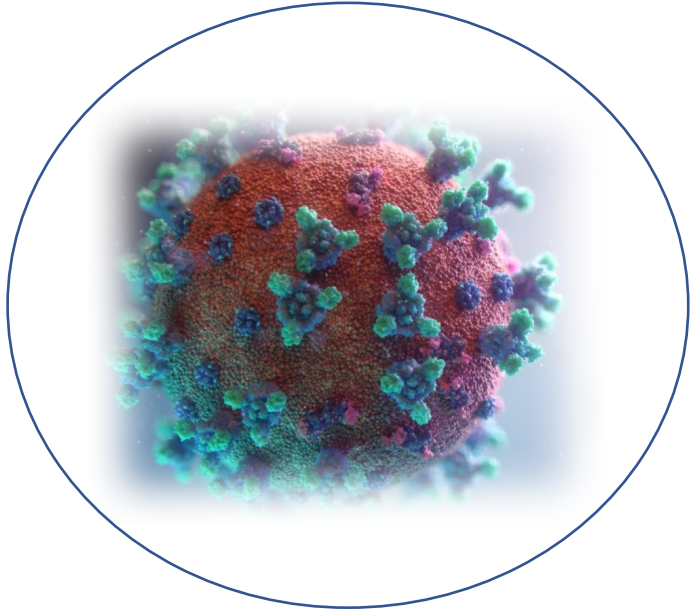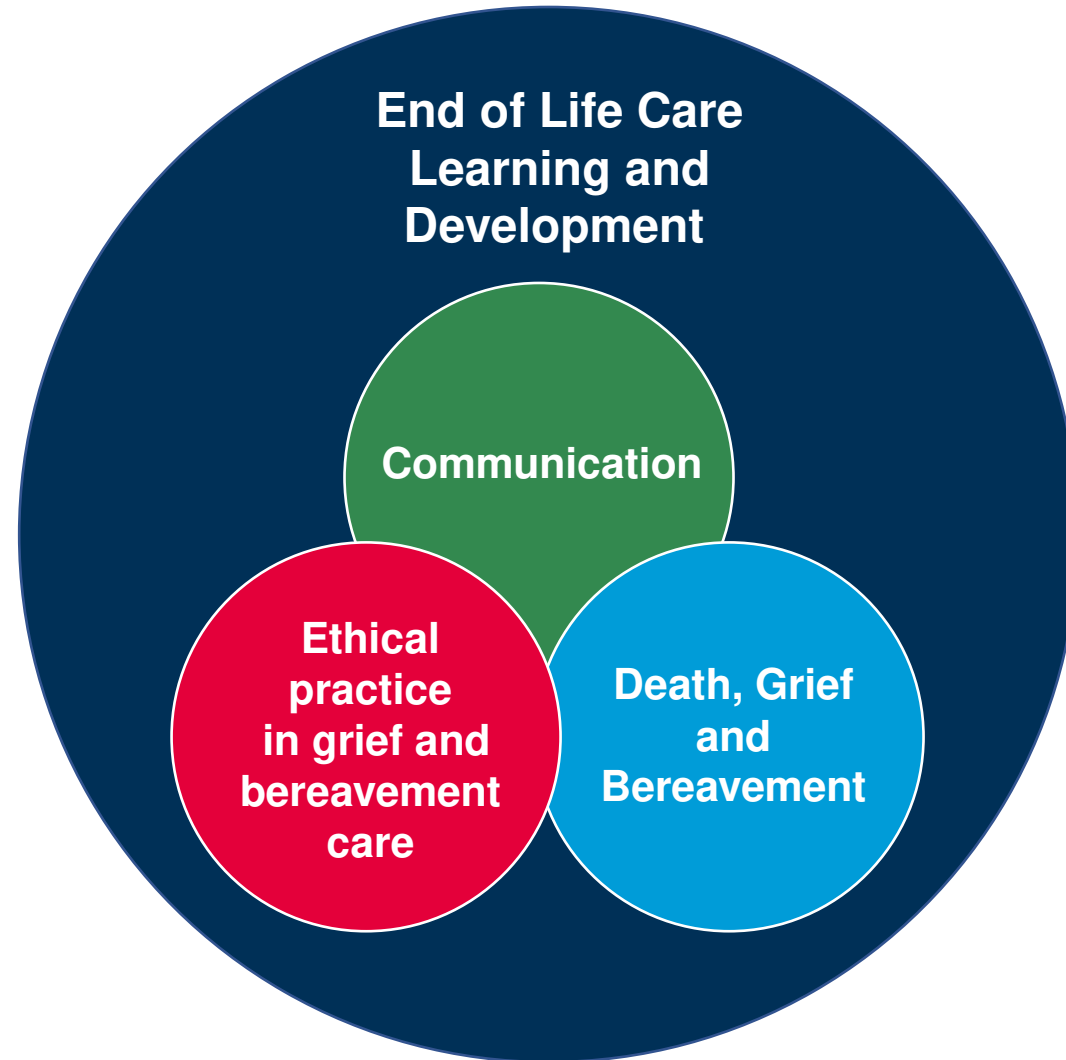
Context: Northern Ireland Bereavement Network

Remembering those who died during the COVID-19 pandemic
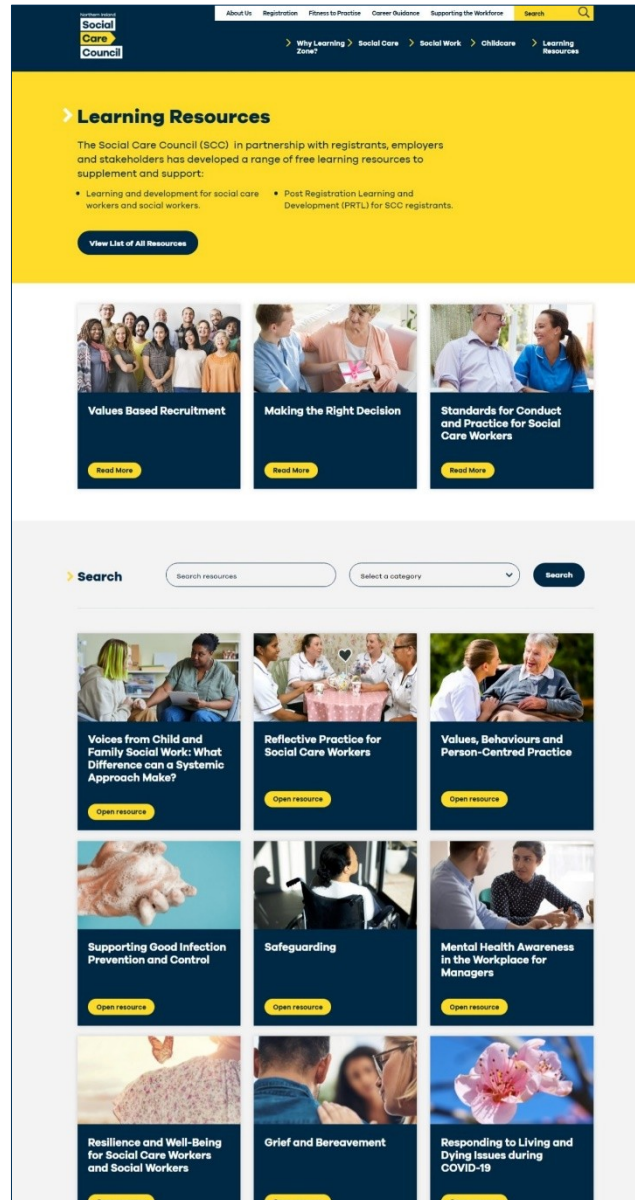
Vision Statement:

To work towards continuous improvement in bereavement care – where death and bereavement are seen as part of life, where care of the dying is as important as care of the living and after death care is a continuation of good practice.
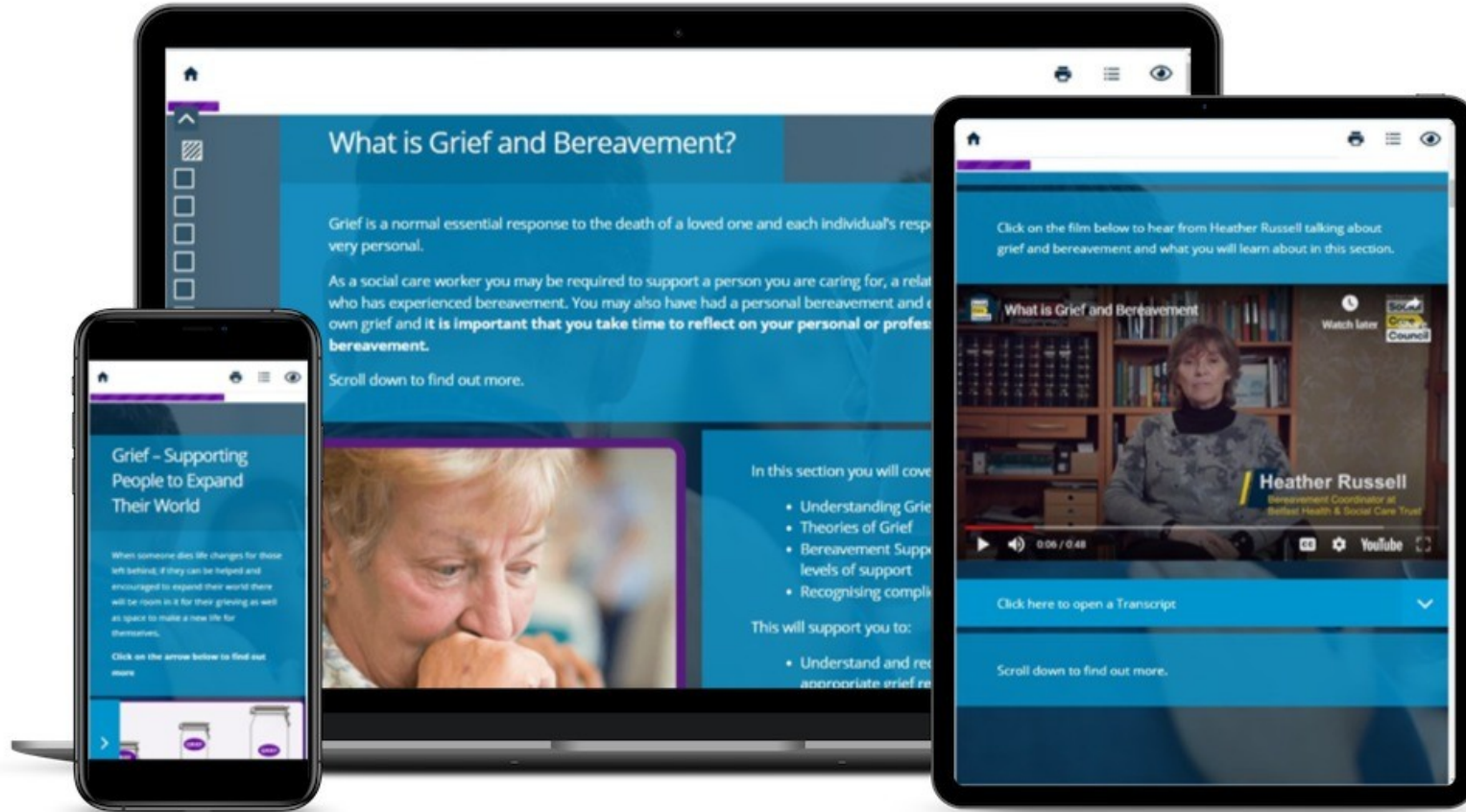
NISCC Learning Zone: Adapting to your preference

Goals: Building competence in supporting loss and bereavement

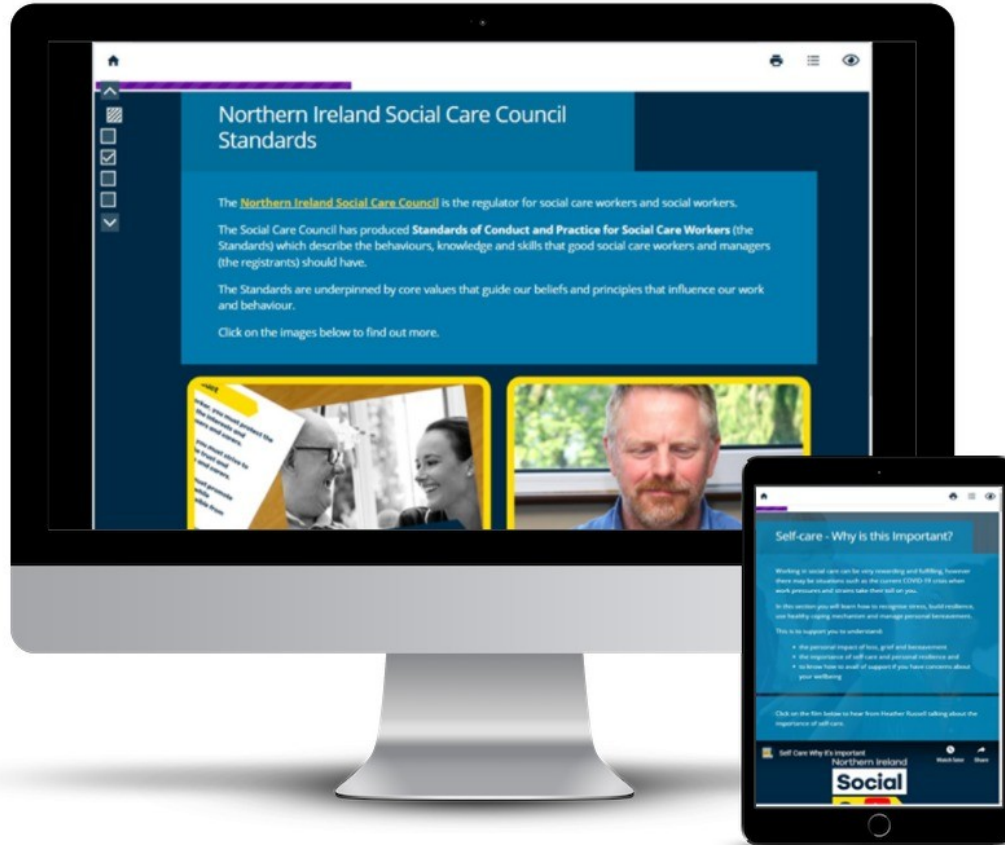# Goals: Building competence in communication

Goals: Building competence in professional practice

Key Outcome: Compassionate practitioners supporting end of life

"You must really want to do this job. I feel very privileged. It's a point in time and apart from being born it's a time that is one of the most important in a person's life. And to be with someone at that time in their life and to be with their family and make sure they are comfortable and at ease with passing is very important to me."

Rosena Robinson, Domiciliary Care Worker

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Why a Digital Strategy for Health & Social Care in NI?
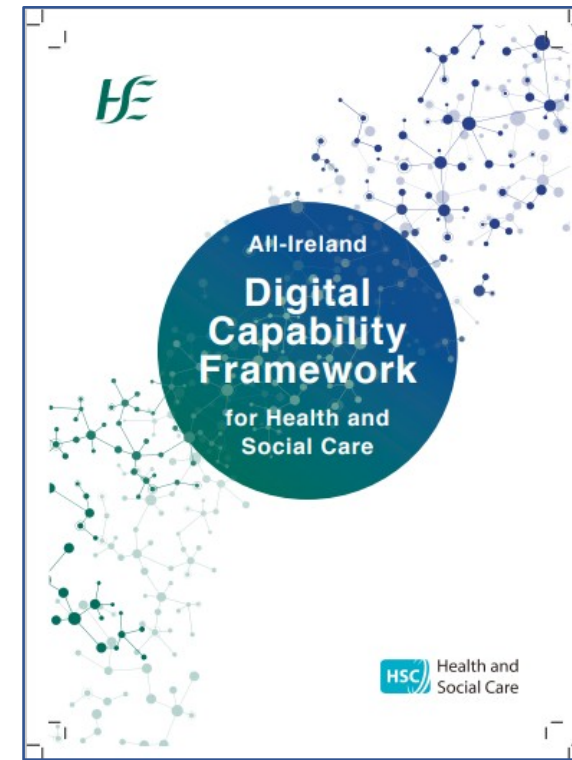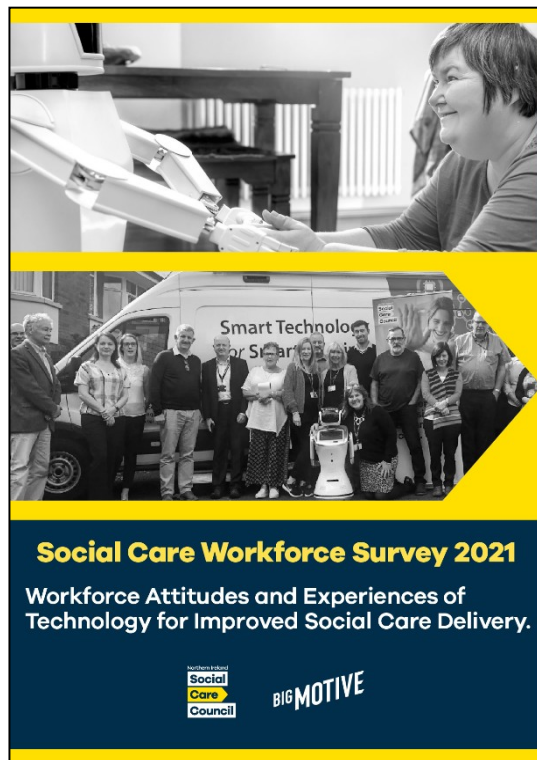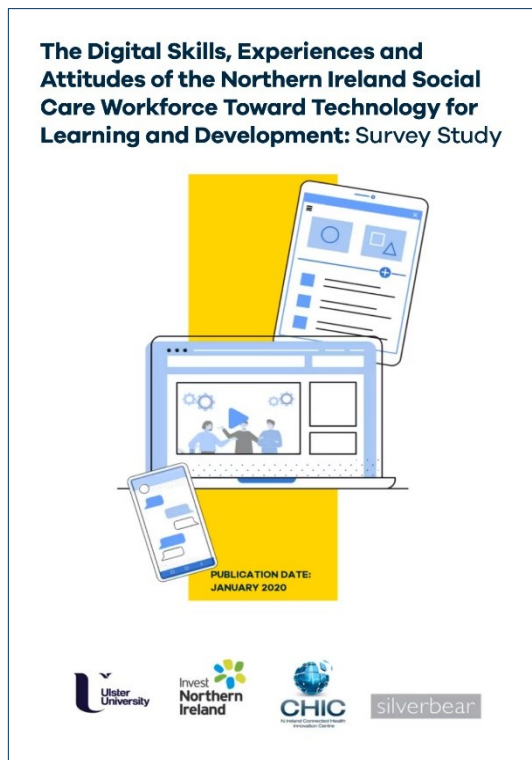
Key Learning / Impact:

93%

Learning Zone users said they found the content useful.

87%

Learning Zone users agreed the content would help them in their job role.

96%

Learning Zone users said they would recommend the resources to their colleagues.

"A professional, slick, informative and supportive resource that is invaluable to staff – especially the self-care section and how we can apply effective communication that is person centred".

"The definitions and breakdowns of types of response, feelings, was great .. it clarified things more that not every staff member would be familiar with … a lot of valuable information within the resource which will defiantly help aid practice in any working environment"

"Overall, very impressed with the content … Information was pitched at the right level, very easy to use site. Excellent sources of information provided."

"The section highlighting Dementia, and bereavement was fantastic! This is not covered enough in other training, but great to see dementia was taken into consideration. Loved the scenarios and multiple-choice questions - it gets you thinking and it's more interactive".

"I found the different theories of grief very interesting giving a good understanding of the grief processes and how each stage can fluctuate for the grieving person and the impact on their physical and mental well-being".

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Grief and Bereavement