

Thematic Panel Discussion

Digital Innovation Supporting the Workforce

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Grief and Bereavement

An Indispensable Tool for the Social Care Sector Professional

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Northern Ireland

Social

Care

Council

Northern Ireland Social Care Council: Who Are We?

Our Purpose

To protect the public and safeguard service users through the regulation and development of the social work and social care workforce.

Our Vision

To have a thriving, capable and compassionate social work and social care workforce providing the highest quality of care, protection and support to people in need.

We will realise our vision by taking forward four priorities:

Regulate



Deliver effective regulation

Support



Develop the capability of the workforce

Influence



Lead with influence

Innovate



Innovate and improve

Develop the capability of the workforce

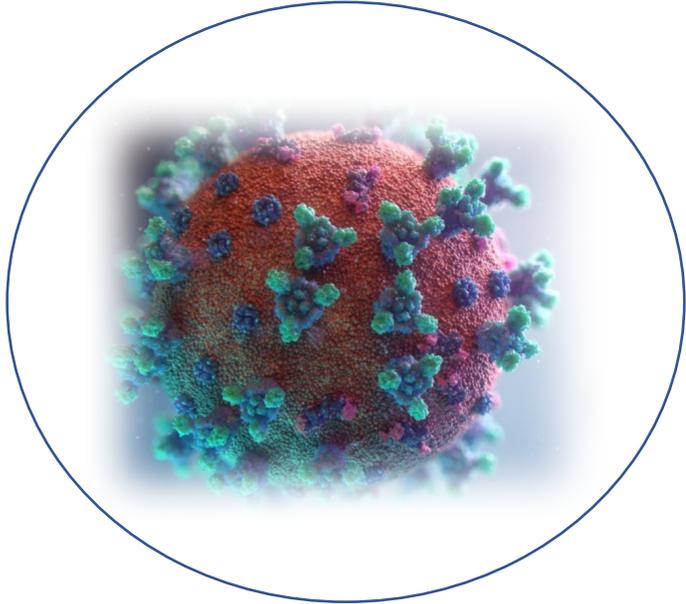


WORKFORCE

Northern Ireland

**Social
Care
Council**

Context and Background: COVID-19



Context: Northern Ireland Bereavement Network

Remembering
those who died during
the COVID-19 pandemic



Vision Statement:

To work towards continuous improvement in bereavement care – where death and bereavement are seen as part of life, where care of the dying is as important as care of the living and after death care is a continuation of good practice.

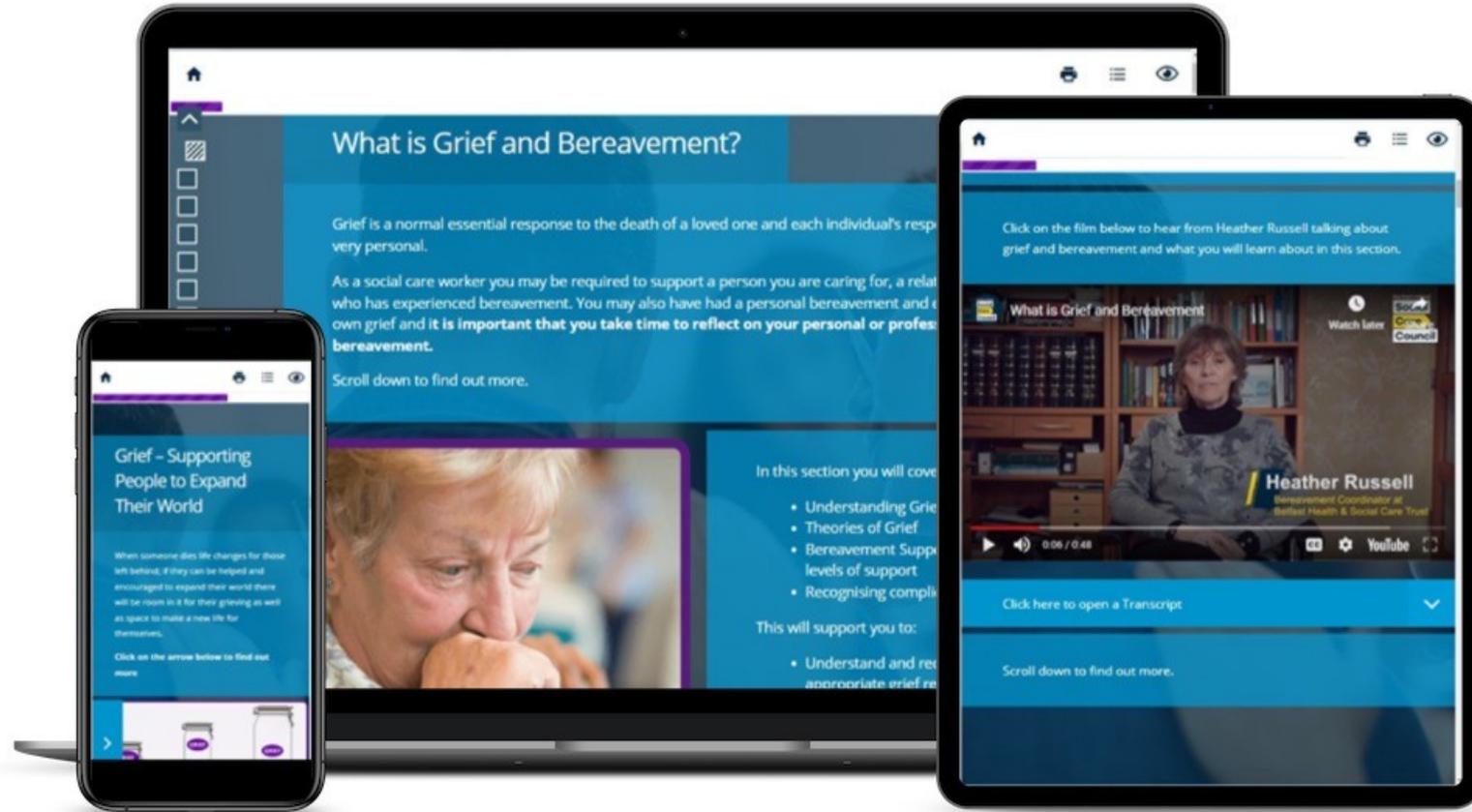


NISCC Learning Zone: Adapting to your preference

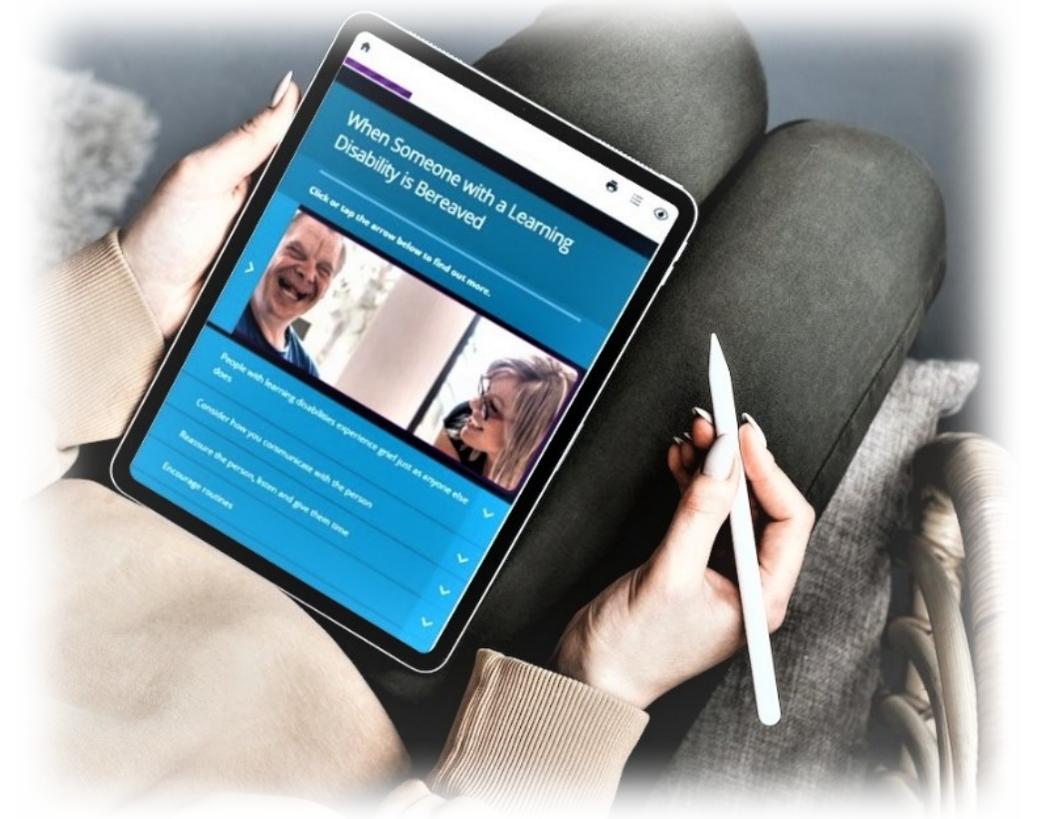
The screenshot shows the desktop version of the NISCC Learning Zone website. At the top, there is a navigation bar with links for 'About Us', 'Registration', 'Fitness to Practice', 'Career Guidance', and 'Supporting the Workforce'. Below this is a secondary navigation bar with 'Why Learning', 'Social Care', 'Social Work', 'Childcare', and 'Learning Resources'. The main content area features a 'Learning Resources' section with a brief introduction and a 'View List of All Resources' button. Below this is a grid of resource cards, including 'Values Based Recruitment', 'Making the Right Decision', and 'Standards for Conduct and Practice for Social Care Workers'. A search bar is located below the grid, and a large grid of resource cards is displayed at the bottom, with titles such as 'Voices from Child and Family Social Work', 'Reflective Practice for Social Care Workers', and 'Grief and Bereavement'.



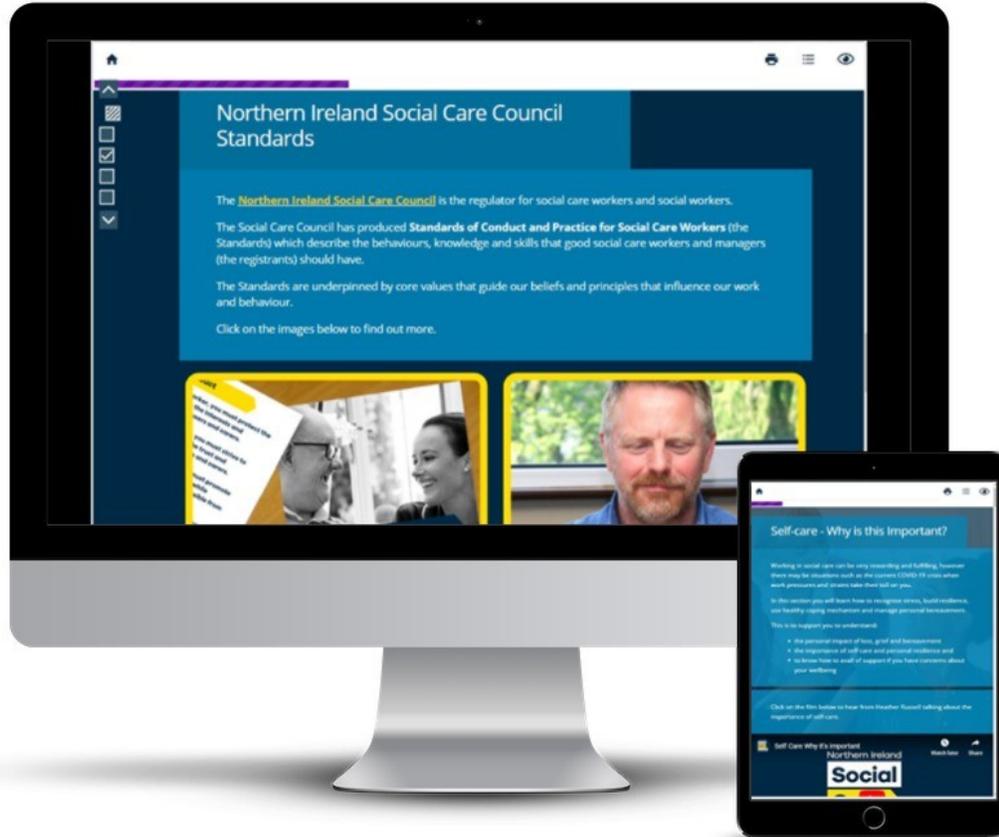
Goals: Building competence in supporting loss and bereavement



Goals: Building competence in communication



Goals: Building competence in professional practice



Key Outcome: Compassionate practitioners supporting end of life



"You must really want to do this job. I feel very privileged. It's a point in time and apart from being born it's a time that is one of the most important in a person's life. And to be with someone at that time in their life and to be with their family and make sure they are comfortable and at ease with passing is very important to me."

Rosena Robinson, Domiciliary Care Worker

Northern Ireland

Why a Digital Strategy for Health & Social Care in NI?

The Digital Skills, Experiences and Attitudes of the Northern Ireland Social Care Workforce Toward Technology for Learning and Development: Survey Study



PUBLICATION DATE:
JANUARY 2020



Social Care Workforce Survey 2021
Workforce Attitudes and Experiences of Technology for Improved Social Care Delivery.



HSC Health and Social Care

Digital Strategy
Health and Social Care Northern Ireland 2022-2030



HE

All-Ireland
Digital Capability Framework
for Health and Social Care

HSC Health and Social Care

Key Learning / Impact:



Learning Zone users said they found the content useful.



Learning Zone users agreed the content would help them in their job role.



Learning Zone users said they would recommend the resources to their colleagues.

“The definitions and breakdowns of types of response, feelings, was great .. it clarified things more that not every staff member would be familiar with ... a lot of valuable information within the resource which will defiantly help aid practice in any working environment”

“A professional, slick, informative and supportive resource that is invaluable to staff – especially the self-care section and how we can apply effective communication that is person centred”.

“Overall, very impressed with the content ... Information was pitched at the right level, very easy to use site. Excellent sources of information provided.”

“The section highlighting Dementia, and bereavement was fantastic! This is not covered enough in other training, but great to see dementia was taken into consideration. Loved the scenarios and multiple-choice questions - it gets you thinking and it’s more interactive”.

“I found the different theories of grief very interesting giving a good understanding of the grief processes and how each stage can fluctuate for the grieving person and the impact on their physical and mental well-being”.

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