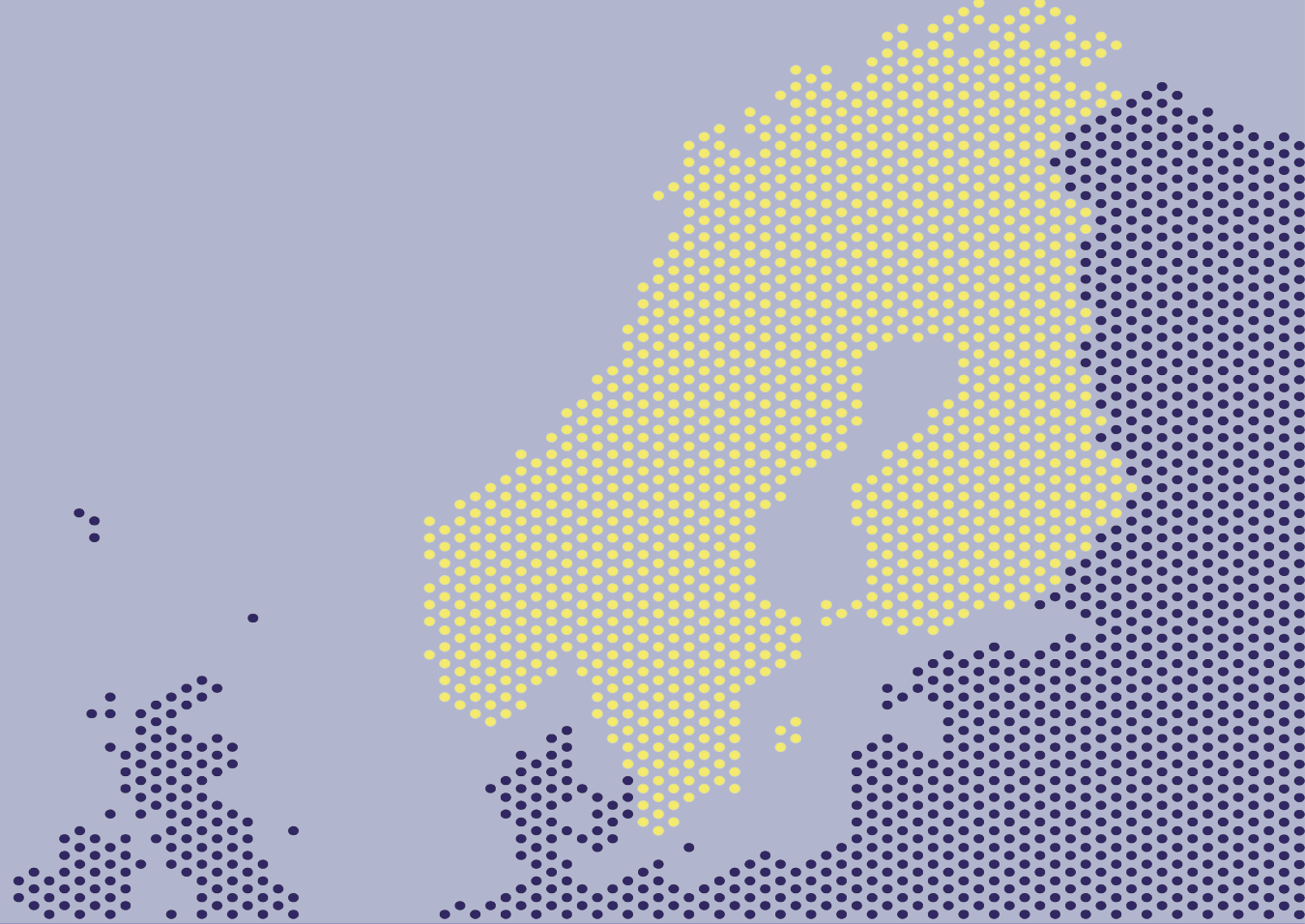
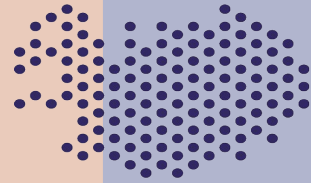


Digital citizen services by Tietoevry

Carola Winberg, Product Manager
Jahn Sundin, Product Manager



We are digital developers of the future that contribute to increased efficiency in the Social Services



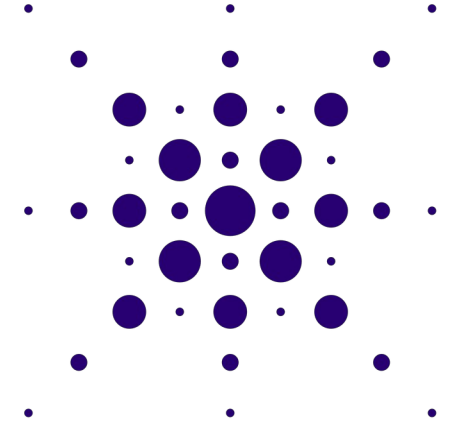
More than 450 customers in EC and FC.

Our largest customers include the City of Stockholm, the City of Malmö and the Municipality of Oslo

Market-leading supplier with solutions in Sweden (over 60%) and Norway (50%)

400 employees in Sweden, Norway, Poland and India

The need of digitalization



Growing population.
Ageing elderly
population.



Social aspects and
relatives.

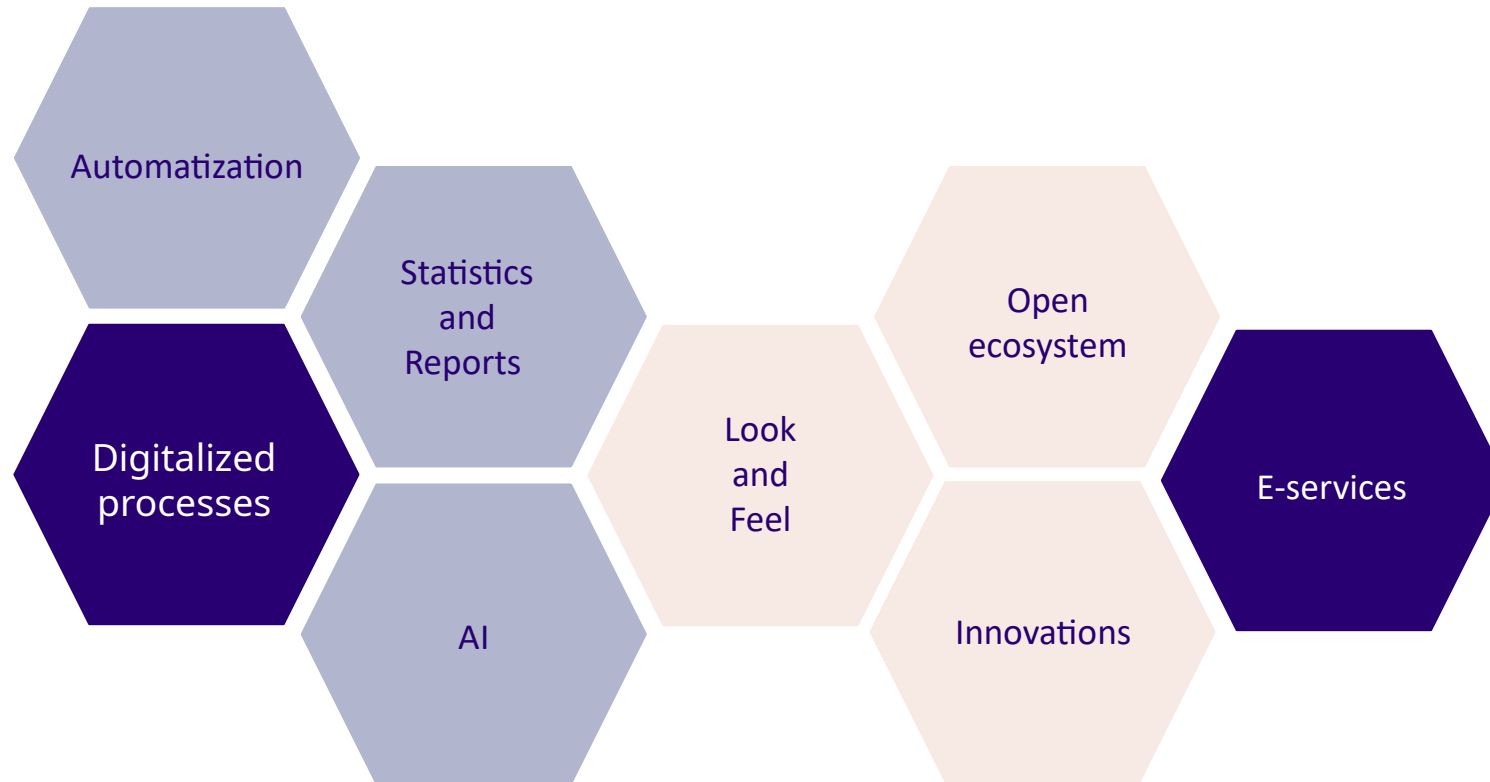
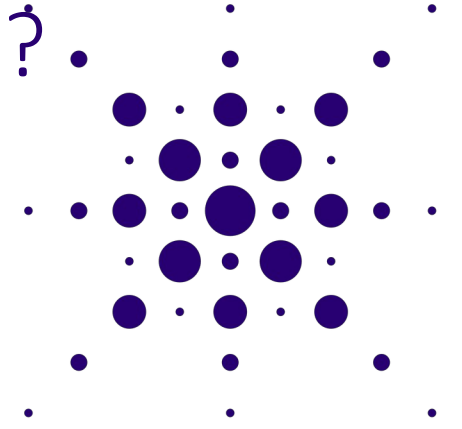


Quality of life.



Safety.

How do we help our customer to meet the future?





What can you do in our citizen services?

Communicate

Send and receive secure messages

Change providers

Approve agreements

Get information

Read

- Decisions
- Documentation
- Payments
- Care plan etc

Apply

Applying example for:

- Help at home,
- Economical assistance

Report

Report concerns about children and young people

Report deviation

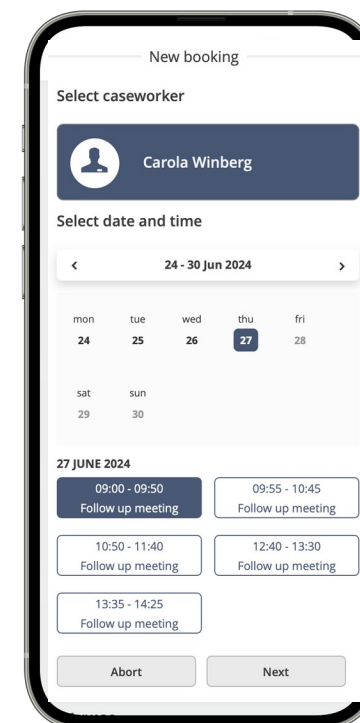
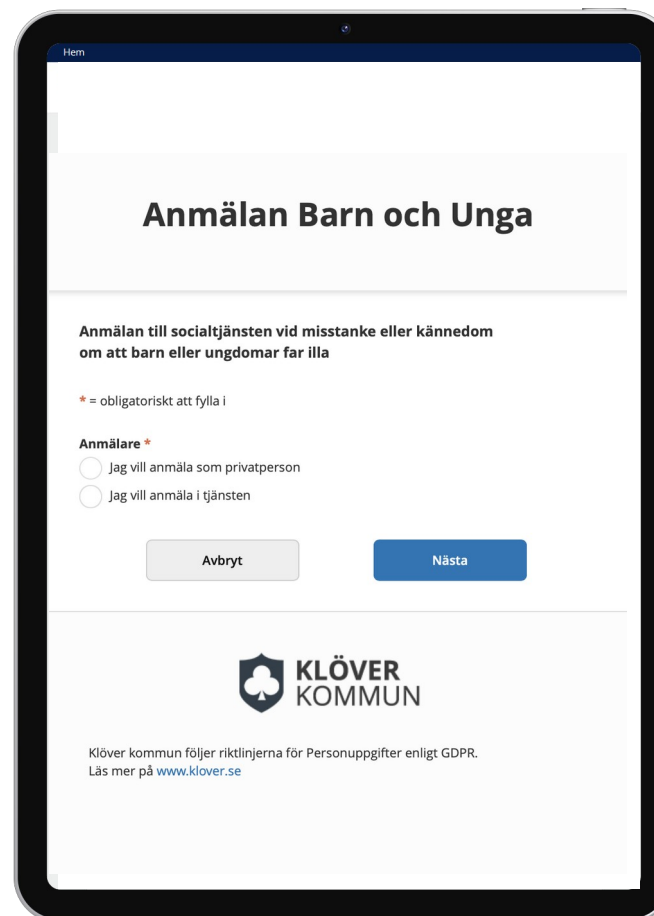
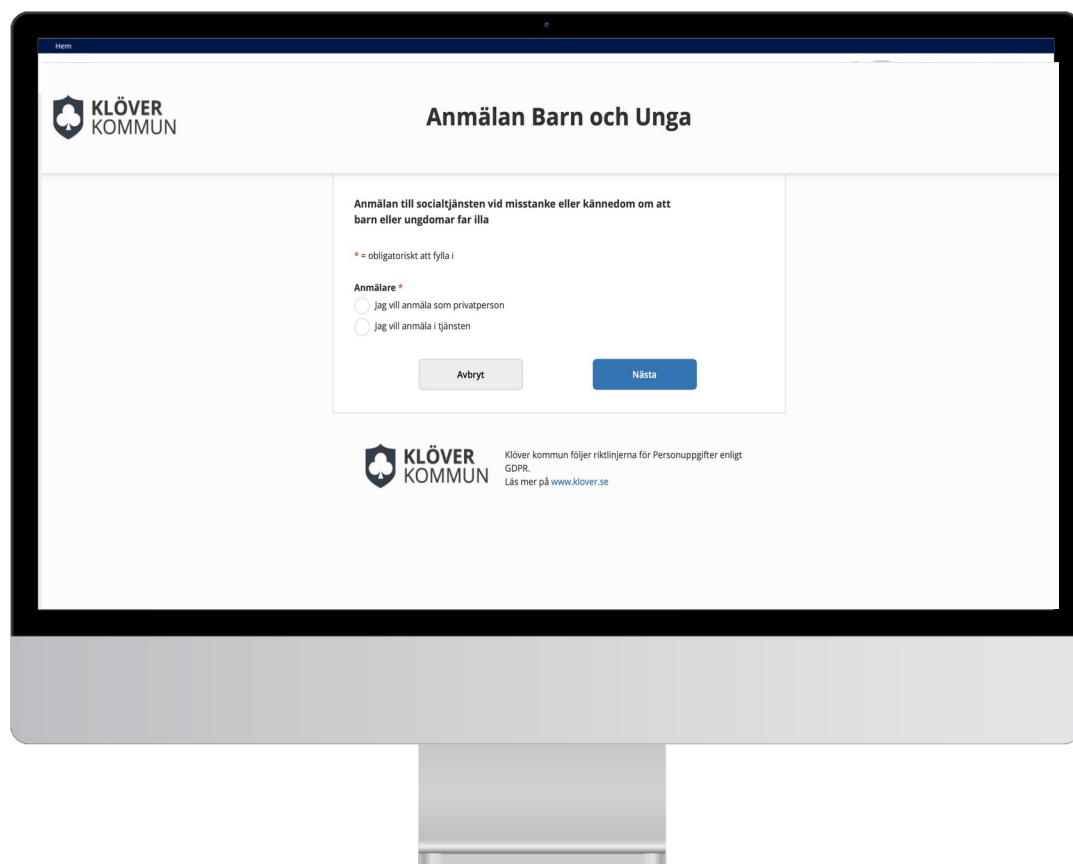
Report income

Book appointments

Book appointments with the municipality

All services are integrated with the system for easy management

Computer, tablet or mobile – responsive design



Thanks!

