

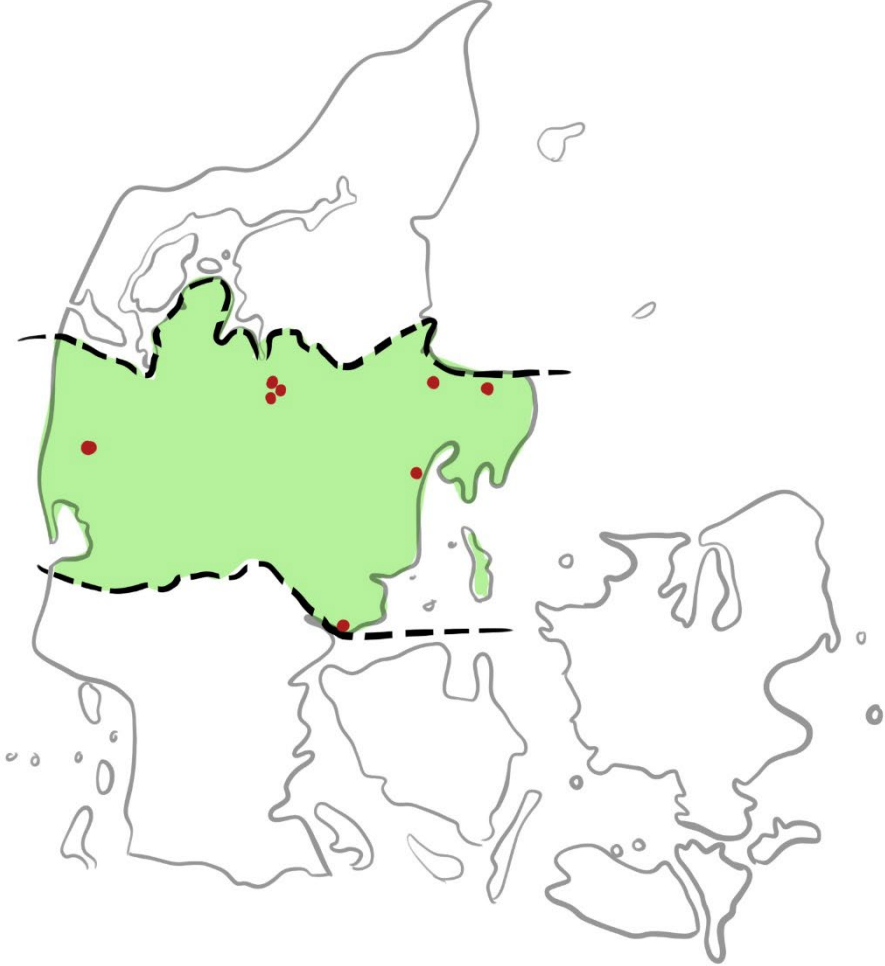
DE-ESCALATION CONFLICT MANAGEMENT



Specialist homes for children
and young people

ESSC, Antwerp, 26. june 2024

Specialist homes for children and young people





Reflection

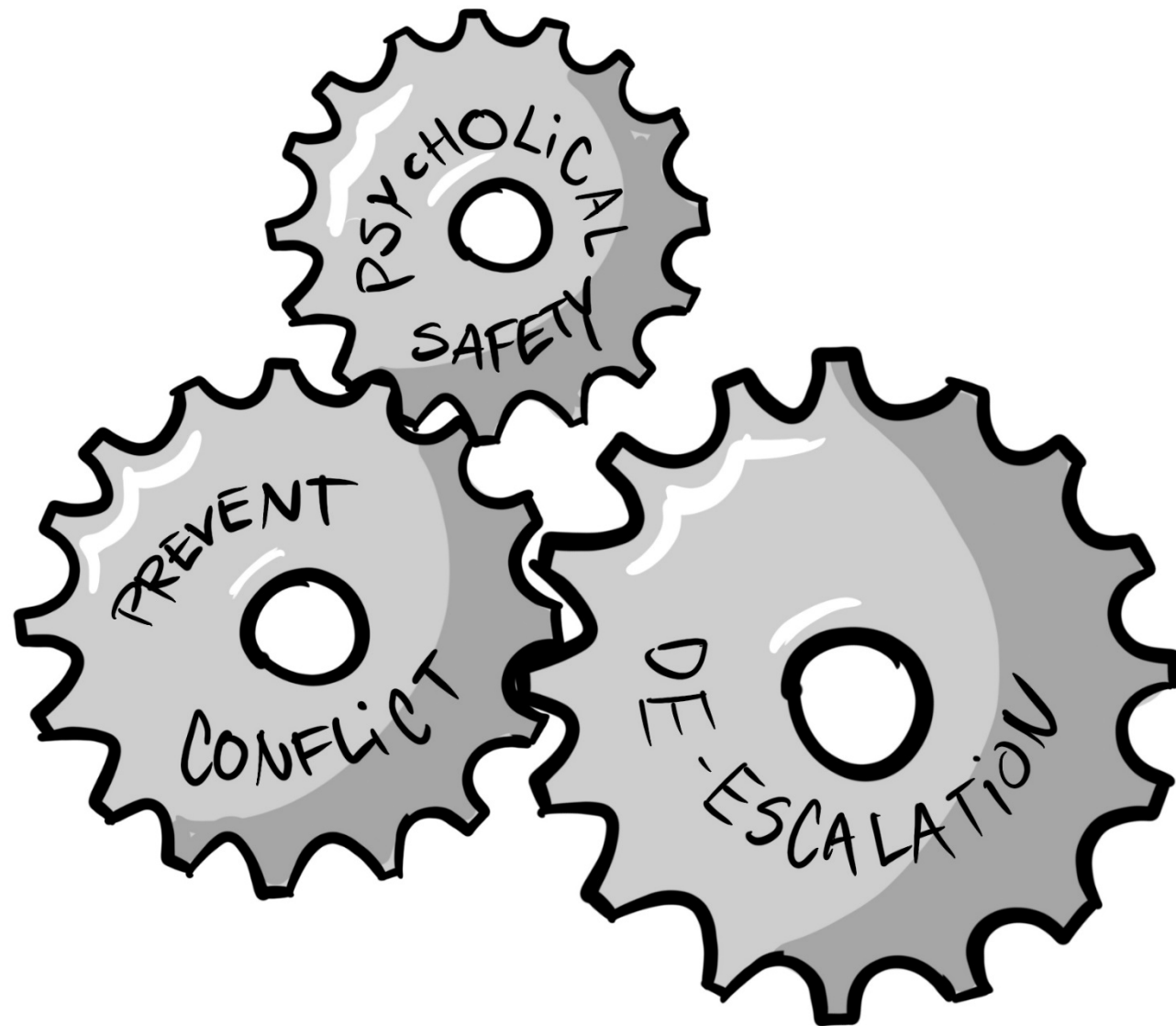
- Can you recognize these situations?
- How do you prepare your employees/colleagues to ensure they can use their de-escalation knowledge in their work?





- The body remembers
- From *teaching* to *training*
- Structure for collaboration

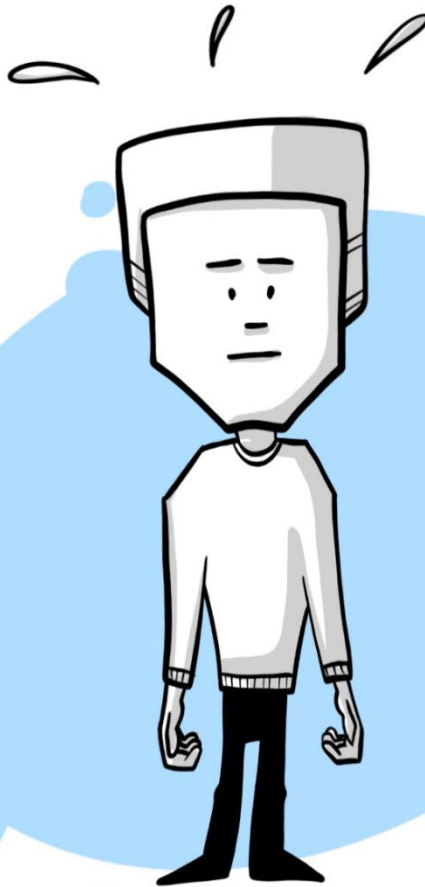


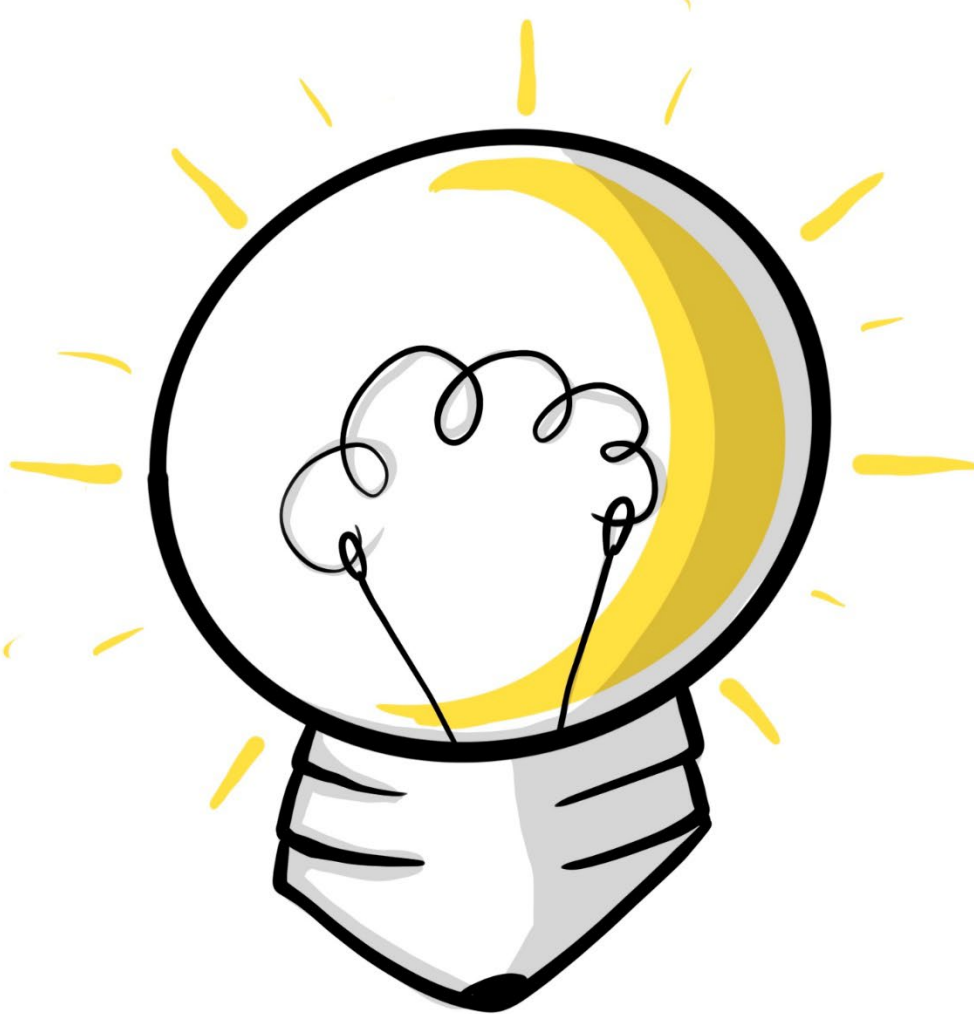


FIGHT

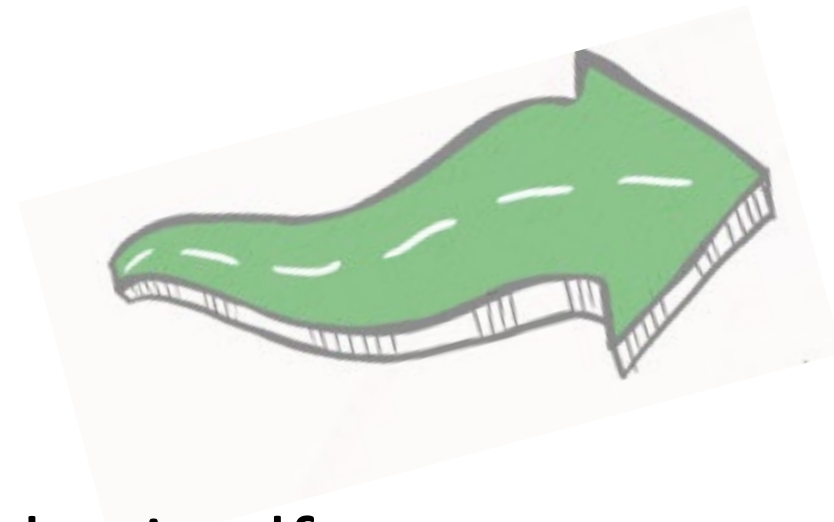
FLIGHT

FREEZE





What we've learned



- A new understanding of knowledge itself
- An effective method to maintain and develop employee mastery and cooperation
- Documented healthier and safer children's homes

Thank you for participating



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