





TRABALHO, SOLIDARIEDADE E SEGURANÇA SOCIAL SAÚDE

IMPROVING WORKING CONDITIONS FOR LONG-TERM CARE WORKFORCE – WHAT WORKS IN PRACTICE?

Nuno Marques Ministry of Labour, Solidarity and Social Security, Portugal Ministry of Health, Portugal





Improving Working Conditions in LTC

- How to improve conditions in practice?
 - ✓ Adequate training for care workers
 - ✓ Occupational Health and Security
 - ✓ Collective bargaining and social dialogue
 - ✓ Quality of care
 - ✓ Tackling Gender Stereotypes





Adequate training for care

workers

- Practical course for less different workers
- Continuing Training with Reskill
- Qualified training for Care Worker's career





Occupational Health and



• High Standards of Occupational Health and

Security

- Continuing Training with Reskill
 - Training for Violence Prevention
 - Formation for prevention occupational injuries
- Adaptation of workplaces
- Good Practice Manual for Occupational Health and





Safety



European Commissio

Confederação Naciona das Instituições de

Solidariedade

utualidades

Collective bargaining and social

• Government's multi -annual agreement with the

institutions providing care

dialogue

• Inclusion of working conditions in LTC



UNIÃO DAS MISERICÓRDIAS

PORTUGUESAS







Quality of care

- Quality Manual for LTC Typologies
- Quality Indicators
- Quality Accreditation System
- Training in quality of focus on continuing

improvement









Tackling Gender Stereotypes

- Stereotype Fighting Campaigns in LTC
- Training of caregivers
- Incentives for hiring male caregivers
- Quality indicators with gender imbalance



assessment





Take Home Message

Best Working Conditions Result in Better Care!!

workers!





THANK YOU!!

Nuno Marques Ministry of Labour, Solidarity and Social Security, Portugal Ministry of Health, Portugal

Contacts: nuno.s.marques@peas.mtsss.pt Mobile: +351 918191371