

MINISTERO DEL LAVORO E
DELLE POLITICHE SOCIALI

SIISL

Information System
for Social and Work
Inclusion



Agenda

1

The context:
Pre-SIISL
poverty
fighting
measures as
of **July '23**

2

SIISL -
Information
System for
Social and
Work
Inclusion:
**Value
proposition**

3

SIISL
Ecosystem
– The
**stakeholders
involved**

4

Roadmap
SIISL

5

A state-
of-the-art
platform:
**Key
features**

6

Next is
now...

7

SIISL by
numbers



The context: Pre-SIISL as of July '23

1.8M

Unemployed
people

7%

Unemployment
Rate

33%

NEET

2.5M

Job vacancies

1.3M

Families receiving
RDC or PDC*

34B

Euros spent by the
Italian government

Main Highlights

Considering from one hand a high percentage of unemployment rate and a lot of job vacancies and on the other hand many beneficiaries of citizenship income (RDC) and a high expense for subsidies, stands out **a poor match between job supply and demand.**

Not encouraged active job searching

Not increased the opportunities to find employment



Source: Istat report 2023
Italian context as of July 2023

(*) Value taken from the previous month (June 2023) in order to provide the actual number of beneficiaries, indeed in July 2023 the value sunk to 722k due to the elimination of the benefit for some categories.

SIISL - Information System for Social and Work Inclusion: **Value proposition**

A new Platform

National citizen-centric hub capable of driving users to **find** the most **suitable job**, leveraging on a strong public-private cooperation, interoperability between social and labor systems and the definition of customized paths.

- **Matching** labor supply and demand **facilitated**
- Encouragement of citizens' **proactivity in job search** and **skill enhancement**
- **Cooperation** between **public and private** stakeholders
- **Orchestration of various IT Systems** to facilitate **data sharing**



SIISL Ecosystem

The stakeholders involved

THE SIISL PLATFORM AS A PROOF OF TECHNOLOGICAL TRANSFORMATION POWER

National citizen-centric hub capable of surpassing regional boundaries to allow **efficient and synergistic collaboration** and a **continuous data interchange** among platforms to:

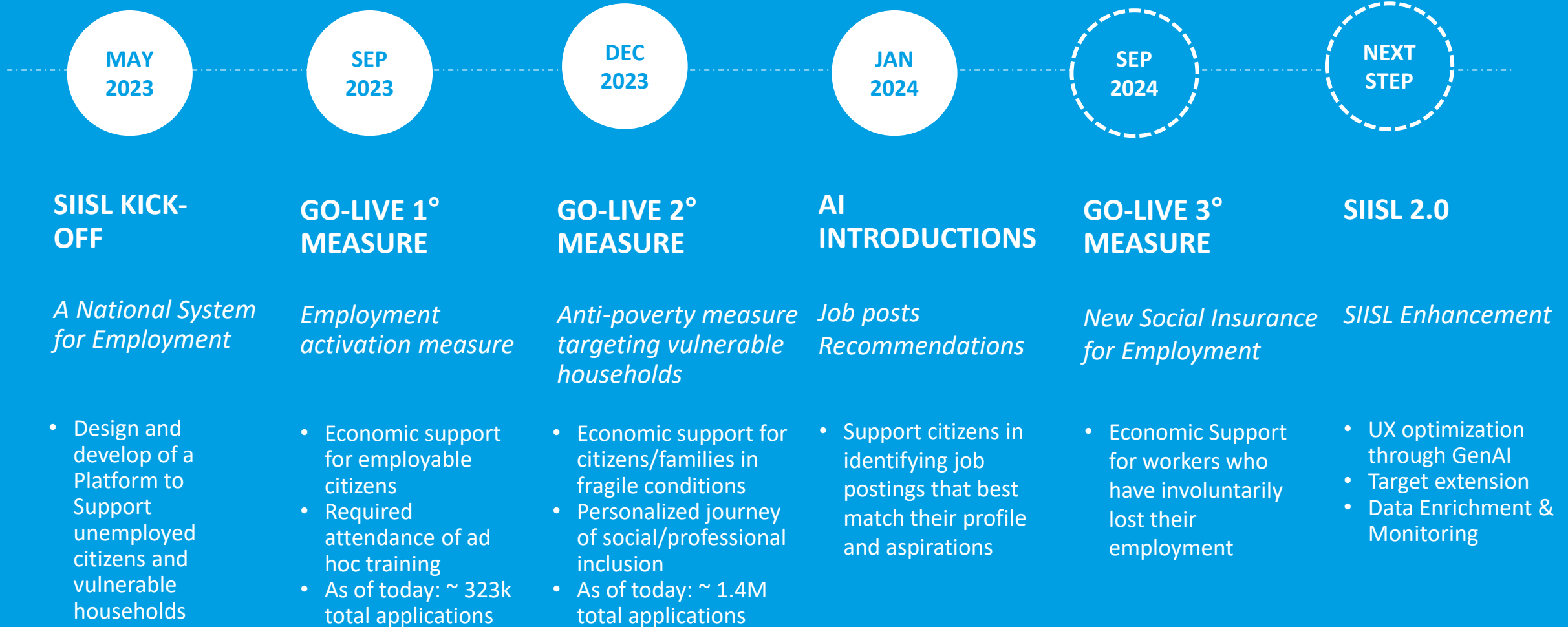
FACILITATE THE MATCHING OF **LABOR SUPPLY AND DEMAND**

IMPROVE THE EFFECTIVENESS OF **ACTIVE POLICIES**



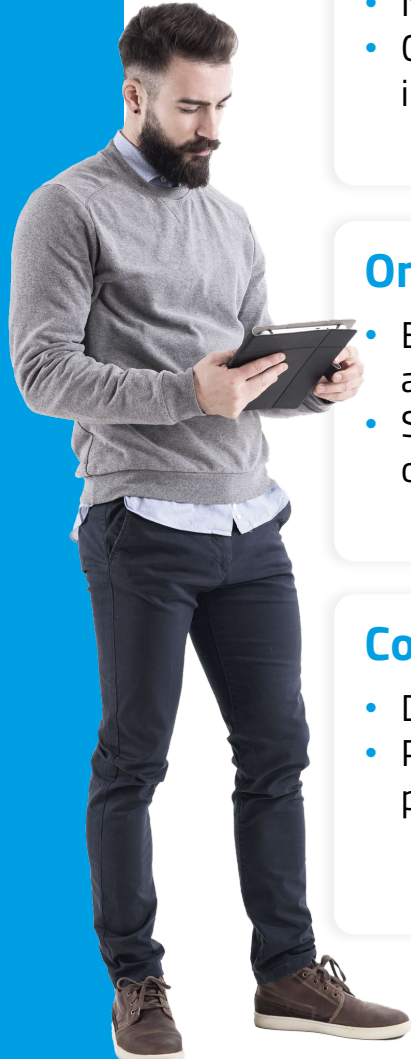
Roadmap SIIL

Focus next slides 



A state-of-the-art platform: **Key features**

The SII SL platform stands out for a series of **innovative features that revolutionize the user experience and accelerate digital transformation**



Intuitive and accessible UX



- Perfect fit for all users
- No usage barrier
- Cohesive and responsive interface on web and mobile

Once-only approach



- Biographical and curricular data acquired from external databases
- Simplified and reliable CV filling out process

Continuously updated catalog



- Dynamic response to market needs
- Preferences notified directly to who posted the ad

Platform interoperability



- Multiple platforms and IT Systems orchestration
- Facilitated data exchange between local and national entities

Assisted activation pathway



- Activation pathway tailored to the individual needs
- Proactive features to guide citizens through activation step

Supply and demand AI matching



- Affinity score powered by AI to identify how closely a job offer aligns with the citizen's CV and aspirations

Next is now...

The future goal is to enhance the **SIISL platform's operational model** by following a **growth path**

UX optimization through GenAI

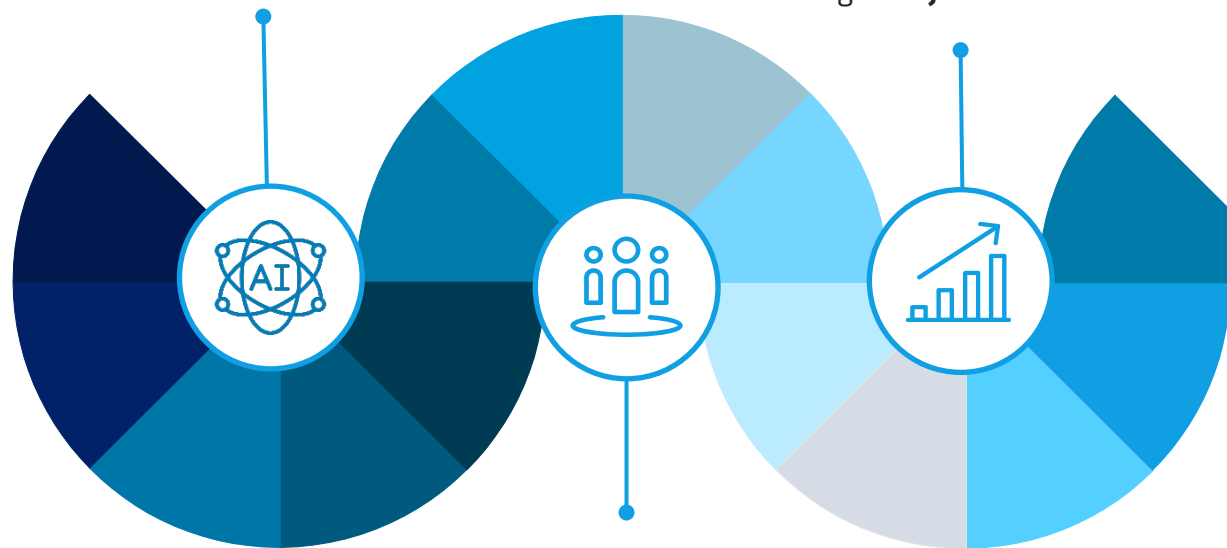
Enhancement of the matching between job supply and demand through a **skill-driven model**:

- **Conversational chatbot** to assist citizens
- **Labor Advisory empowerment** through a skill-based model
- **Learning Advisory** to suggest tailored training courses
- **Job Insight Personal Report** to share data with Job Center

Data Analytics & Monitoring

Enhancement of **SIISL Database** allowing to evaluate:

- **Effectiveness of the training offering**
- **Ranking of training providers**
- **Alignment of training offering** on the SIISL catalog **with job demand**



Opening to new targets

- **User base extension** including additional measures to contrast unemployment (estimated more than 1,5M people)
- **Opening access** to the **catalog on a national scale** to become an institutional hub for job search



SIISL by Numbers

Users



Citizens



Organizations/agencies

1.7M+ Submitted applications

10+ Systems with which SIISL communicates



914K

Digital agreements signed by citizens

246K

Resumes filled out

27K

Interests shown by citizens in training courses

20K

Interests shown by citizens in Job vacancies

12K

Interests shown by citizens in Community service projects



3K

Training organizations enabled to access the platform

10K

Employment agencies enabled to access the platform

13K

Community Services Projects, for a total of 130 K available places*

60K

Training offers, for a total of 985 K available places*

104K

Job offers, for a total of 242 K available places*

(*) Total offers and available places managed from the roll-out of system

As of 18th June 2024