

Vienna Social Monitoring

Monitoring the effects of the COVID -19 crisis on poverty and social exclusion in Vienna



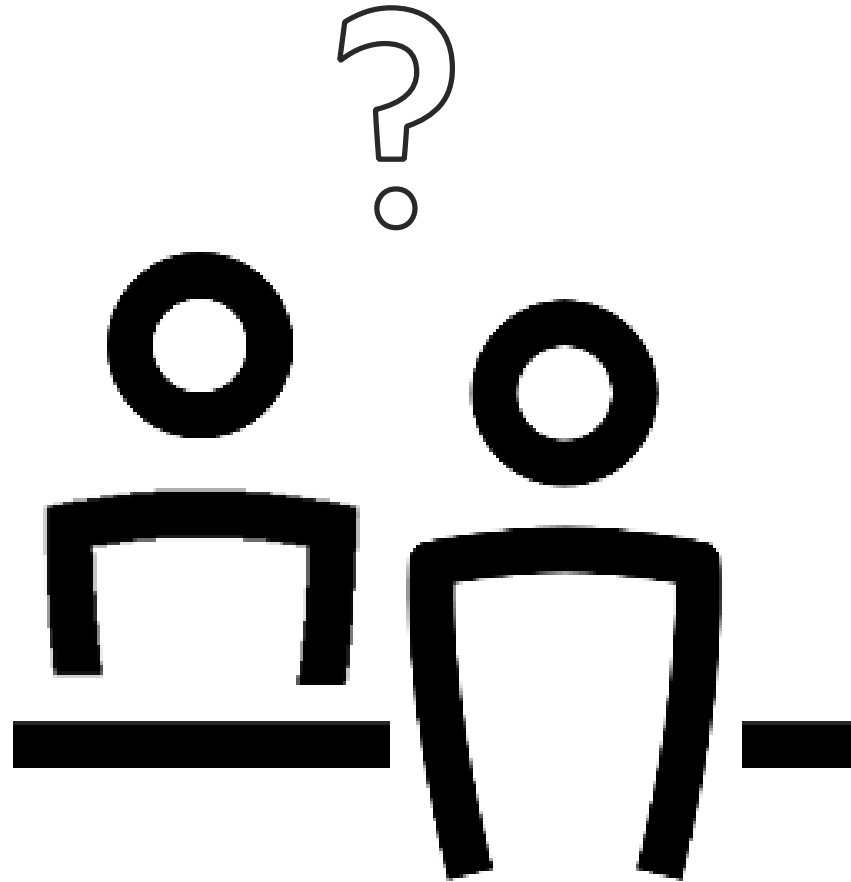
What do we aim for in this workshop?

1 Get inside information on how the Vienna Social Monitoring works

2 Reflection with peers on what necessary policy areas and topics are when monitoring the social effects of COVID -19

3 Exchange lessons learned and experiences on social reporting and social monitoring

What policy areas / topics / parts of the population are necessary to be considered when monitoring the social effects of COVID-19?



Why do we need a VIENNA SOCIAL MONITORING?

Due to COVID-19 we need rapid, agile and coordinated answers to react on increasing poverty

In the past ...

fragmented data in different departments and services

uncoordinated, slow and sporadic flow of information

quick reaction only possible within the own area of responsibility

Social Monitoring

brings together **11 departments** of **4 policy fields**

covering **7 topics**

1. Income & debt
2. Securing subsistence
3. Labour market
4. Education
5. Housing
6. Health
7. Disadvantaged groups

From now on...

Overview
of poverty in Vienna

one corporate **monitoring report**

combined planning of actions and measures

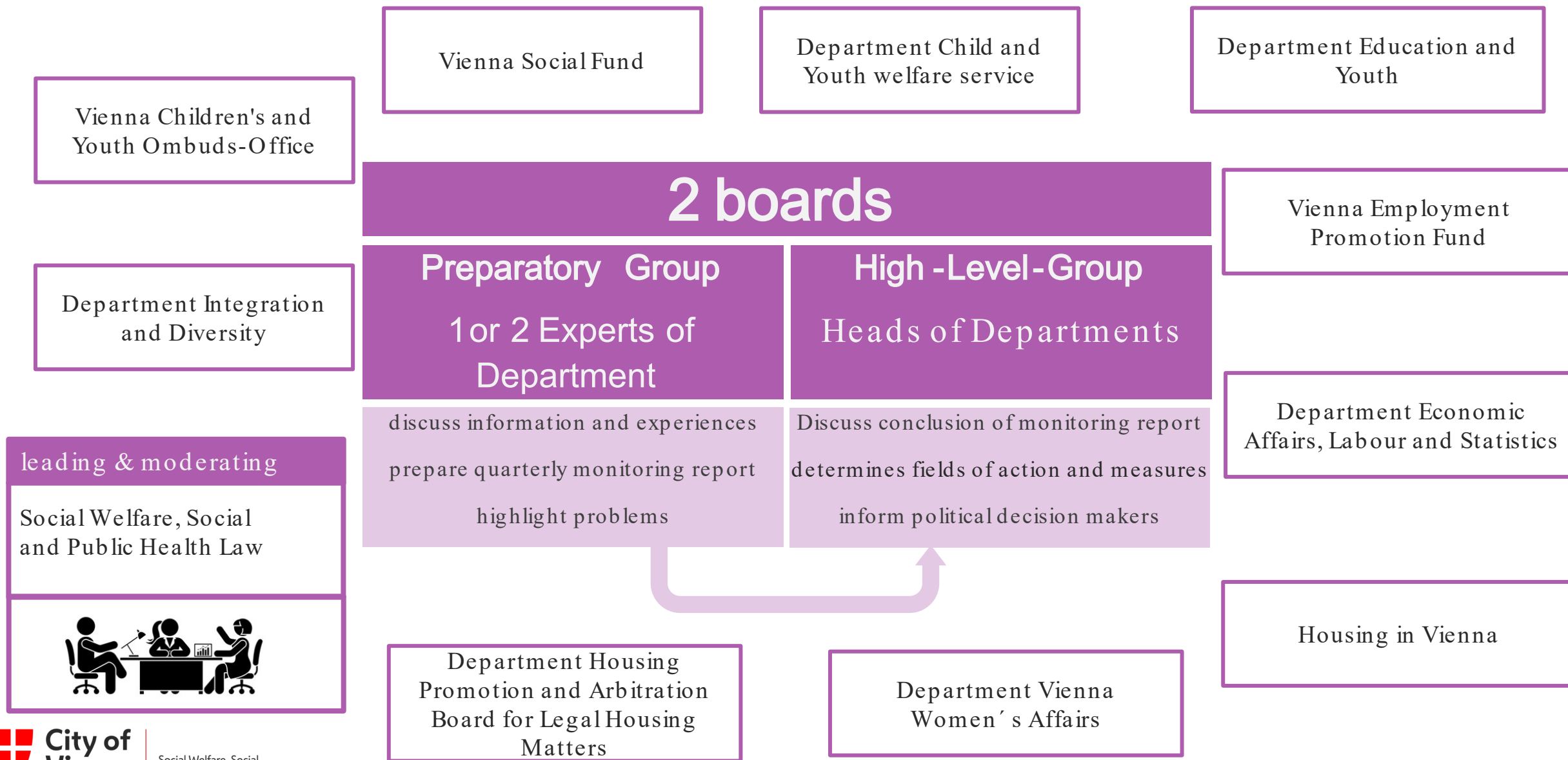
developing of forecasting tools

Optimal foundation for decisions

What are the goals of the VIENNA SOCIAL MONITORING?

- 1 merge existing data and qualitative information, develop a monitoring system for administrative and political decision makers
- 2 recognise new and aggravated problems early and adjust Vienna's social system accordingly
- 3 recognise long -term consequences (early warning system), introduce coordinated measures

Who are the members of the VIENNA SOCIAL MONITORING?



What are the major rules in the work of the VIENNA SOCIAL MONITORING?

No department thinking

Overcome department borders and analyse poverty holistic

No presentation of services, no business reports

Focus on topics related to poverty

No flood of data

Selected data, quality information as well as quantity data

No intersection of data, not a data project

Focus on actual content, figures and experiences

Do you have any further questions?

What else do you want to know about the Vienna Social Monitoring?

What are your experiences with working across departments?

What are your experiences/obstacles in the context of social monitoring or reporting?

How did COVID-19 effect the flow of information in your country/ city?