Vienna Social Monitoring

Monitoring the effects of the COVID-19 crisis on poverty and social exclusion in Vienna
What do we aim for in this workshop?

1. Get inside information on how the Vienna Social Monitoring works

2. Reflection with peers on what necessary policy areas and topics are when monitoring the social effects of COVID-19

3. Exchange lessons learned and experiences on social reporting and social monitoring
What policy areas / topics / parts of the population are necessary to be considered when monitoring the social effects of COVID-19?
**Why do we need a VIENNA SOCIAL MONITORING?**

<table>
<thead>
<tr>
<th>In the past ...</th>
<th>Social Monitoring</th>
<th>From now on on...</th>
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<tbody>
<tr>
<td>fragmented data in different departments and services</td>
<td>brings together 11 departments of 4 policy fields</td>
<td><strong>Overview</strong> of poverty in Vienna</td>
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<tr>
<td>uncoordinated, slow and sporadic flow of information</td>
<td>covering 7 topics</td>
<td>one corporate monitoring report</td>
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| quick reaction only possible within the own area of responsibility | 1. Income & debt  
2. Securing subsistence  
3. Labour market  
4. Education  
5. Housing  
6. Health  
7. Disadvantaged groups |
|                          | combined planning of actions and measures  
|                          | developing of forecasting tools                                                   | Optimal foundation for decisions |
What are the goals of the VIENNA SOCIAL MONITORING?

1. Merge existing data and qualitative information, develop a monitoring system for administrative and political decision makers.

2. Recognise new and aggravated problems early and adjust Vienna's social system accordingly.

3. Recognise long-term consequences (early warning system), introduce coordinated measures.
Who are the members of the VIENNA SOCIAL MONITORING?

**2 boards**

**Preparatory Group**
1 or 2 Experts of Department
- lead and moderate
- discuss information and experiences
- prepare quarterly monitoring report
- highlight problems

**High-Level-Group**
Heads of Departments
- discuss conclusion of monitoring report
- determine fields of action and measures
- inform political decision makers

**Vienna Social Fund**

**Department Child and Youth welfare service**

**Department Education and Youth**

**Department Integration and Diversity**

**Vienna Children’s and Youth Ombuds-Office**

**Department Housing Promotion and Arbitration Board for Legal Housing Matters**

**Department Vienna Women’s Affairs**

**Vienna Employment Promotion Fund**

**Department Economic Affairs, Labour and Statistics**

**Housing in Vienna**

**Social Welfare, Social and Public Health Law**
What are the major rules in the work of the VIENNA SOCIAL MONITORING?

**No department thinking**
Overcome department borders and analyse poverty holistic.

**No presentation of services, no business reports**
Focus on topics related to poverty.

**No flood of data**
Selected data, quality information as well as quantity data.

**No intersection of data, not a data project**
Focus on actual content, figures and experiences.
Do you have any further questions?

What else do you want to know about the Vienna Social Monitoring?

What are your experiences with working across departments?

What are your experiences/obstacles in the context of social monitoring or reporting?

How did COVID-19 affect the flow of information in your country/city?